



9800 Fredericksburg Road
San Antonio, Texas 78288

Ms. Louise K. Crane
Acting President
American Foreign Service Association
2101 E. Street NW
Washington, DC 200371

May 21, 2004

Dear Ms. Crane:

Thank you for your letter requesting USAA eligibility for Foreign Service Officers in the Foreign Commercial Service, Foreign Agricultural Service, and the Agency for International Development. The members of the USAA Board of Directors that you contacted asked me to respond on their behalf.

The board recently conducted a thorough review of eligibility criteria for USAA. Once again, we reaffirmed that our definitive eligibility criteria is mandatory to preserve USAA's niche status. As a result, Foreign Service Officers in the agencies you asked us to consider remain ineligible.

This in no way reflects our opinion concerning the worth of these Foreign Service Officers. The board is well aware of their noteworthy history and accomplishments.

Ms. Crane, thank you for taking the time to write and for your long tenure with our association.

Sincerely,

A handwritten signature in black ink that reads "Karen Presley".

Karen Presley
Executive Vice President
Marketing

cc: John D. Buckelew
Jay L. Johnson
John H. Moellering